



creative dentistry

Welcome

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At **Honley Dental Practice**, we provide high-quality treatment in a friendly environment. We are committed to continuing dental education and keeping abreast of the changes in modern dentistry. We encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease.

We are delighted to offer the **Honley Dental Care Plans** – our own membership scheme, which enables us to provide you with the treatment and support necessary to control dental disease and restore your mouth to full fitness. Our modern health-promoting approach with continuing care means:

- Fewer fillings
- Less dental decay
- Less likelihood of toothache
- More attractive teeth
- More choice
- Reduced costs
- Helping to keep your own teeth for life.

Your Choice For Dental Care With Us

As individuals we are having to make more and more provision for our own health needs. We at **Honley Dental Practice** believe that the best way of making treatment affordable, without compromising our high quality of care, is to offer you membership of our own **Honley Dental Care Plans** that provide the following benefits:

- A convenient payment scheme for routine treatment
- Greater choice of treatment and materials
- More time to help prevent decay and gum disease
- A fair and equitable system where everybody pays the same
- Substantial discounts on additional treatments
- Worldwide Dental Trauma and Emergency Callout Insurance
- Redundancy protection for your monthly plan payments for up to 12 months.

Your Child's Dental Care

Children are born free of dental disease, yet by adulthood a significant proportion of the population has active gum disease and most people have experienced some tooth decay and even tooth loss. It is our belief that disease can be prevented. Our aim is to provide your child with the best dental care available to secure their dental health. We ask patients to bring their children with them from birth so that we can see them regularly to help them grow up free from dental disease. For more information on the best option for your child's dental care, please ask a member of our team.



The Honley Dental Care Plan

£11.50 per month

We have introduced our own dental membership arrangement to reward and look after our patients who regularly visit the practice. Just look at what you can gain from becoming a member!

Appointments*

Every six months, our members are entitled to:

- A dental appointment, including a clinical examination, checks for signs of oral cancer and routine x-rays
- A maintenance hygiene appointment to provide a full clean of the teeth and gums and advice on how to keep your mouth healthy.

Discounts**

- 20% discount on any laboratory-based treatments required, i.e. crowns, bridges and dentures.
- 20% discount on any fillings.
- 20% discount on many other treatments (extractions, etc).
- 20% discount on additional hygiene care.

Insurance***

- Worldwide Dental Trauma Insurance to protect against the cost of large unforeseen accidental damage.
- Emergency Callout Insurance should you need a dentist in an emergency, anywhere in the world.
- Redundancy protection for your monthly payments for up to 12 months.

And there's more...

Please speak to one of our team for further details on the full range of benefits our members are entitled to.

The Honley Dental Care Plan Plus

£15.70 per month

For those patients who would like more regular and extended access to dental care, we have a Dental Care Plan Plus. This includes all the membership benefits of the Dental Care Plan but your loyalty benefits are extended so that you will be eligible for a hygiene appointment after three consecutive monthly payments, therefore entitling you to up to four maintenance hygiene visits a year. Membership is at the discretion of the dentist.

The Honley Annual Dental Care Plan

£6.60 per month

Same entitlements as the Dental Care Plan, however members receive one dental and one maintenance hygiene appointment per year after twelve consecutive monthly payments.

* Subject to receipt of the required consecutive monthly payments.

** Discounts only apply to treatments carried out at the practice.

*** The price includes a small premium per month for the Worldwide Dental Trauma and Emergency Callout Insurance. Please see Keyfacts document for further details. Prices correct at time of going to print.

Worldwide Dental Trauma and Emergency Callout Insurance

Emergency Callout – cover can be provided by any dentist worldwide who agrees to treat you, subject to the terms and conditions of the policy. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the callout fee, minus the excess, up to the policy limits. This cover is to provide immediate pain relief only; no additional treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

Dental Trauma – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess and shortfalls.

Hospitalisation – benefit is provided should you have to stay in hospital as a result of dental trauma.

Permanent Facial Disfigurement – benefit is provided should you be scarred on the neck or face as a result of the accident that also caused dental trauma, where scarring is still visible after 12 months of occurrence.

Oral Cancer – a payment will be paid upon diagnosis of oral cancer.

Redundancy Protection – premiums paid for up to one year (not included in the Registration and Insurance Scheme).

A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice.

Practice staff are permitted to provide you with information about the insurance that is included in your plan on behalf of Practice Plan Limited, the Insurance Administrator. However, practice staff are not permitted to give advice about the insurance, e.g. to compare this insurance with other dental insurance in the market. If you have any questions about this insurance then please call Practice Plan Limited on 01691 684128.

Registration and Insurance Scheme

If you would prefer to pay on a fee-per-item basis, we strongly recommend that you use our Registration and Insurance Scheme. Registration with the practice will cost £25 and will include the insurance cover described previously (except redundancy protection). It is, however, conditional upon you attending the practice at least once a year for a check-up and having any remedial work undertaken as soon as possible, payment for which is not covered.

Please ask a member of the team for further details.

Practice Hours

Mon:	8.30 am - 6.30 pm
Tue:	8.30 am - 5.00 pm
Wed:	8.30 am - 6.30 pm
Thur:	8.30 am - 5.30 pm
Fri:	8.30 am - 12.30 pm

If you have to cancel an appointment, please give us 24 hours' notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.

Emergencies

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day.

If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.

Safety

We take all necessary precautions to safeguard you and our staff. We follow recommended guidelines with regard to sterilisation of instruments and the use of disposable items, e.g. gloves and needles. We are happy to answer any questions you may have.

How Do I Register?

Please call in at the practice where an Agreement will be completed. This will require your signature and bank account details for the Direct Debit instruction. Direct Debits are collected from your account on the 8th of every month. Benefit from cover will commence from the 1st of the month (Effective month on the dentist/patient Agreement).

To register with the practice, you must join one of the Dental Care Plans or use the Registration and Insurance Scheme. You must be a member for a minimum term of 12 months or you may be liable to refund the full cost of discounted items.

New adult patients to the practice will be required to pay an initial consultation fee. Existing patients wishing to join a private scheme will not need to pay this fee.

If you have any queries, please ask a member of staff.



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